Improvement Canvas

Agree the Scope

Understand the Context
- What is the purpose?
- What do we do now?
- What are the needs?
- Where is the system?
- What are the elements?
- What affects the system?

Define the Problem
- How do we perform now?
- What do we do well?
- What is the problem?
- What does 'good' look like?

Identify the Stakeholders
- Who are the stakeholders?
- Who will use the system?

Develop the Solution
- How could we improve?
- How can the needs be met?
- What could go wrong?

Collect the Evidence
- What should we measure?
- How does the system perform?
- How well are the needs met?

Build the Team
- Who should be involved?

Make the Case
- What is the case for change?

Manage the Plan
- What should we do next?

A-11