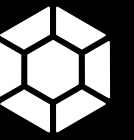
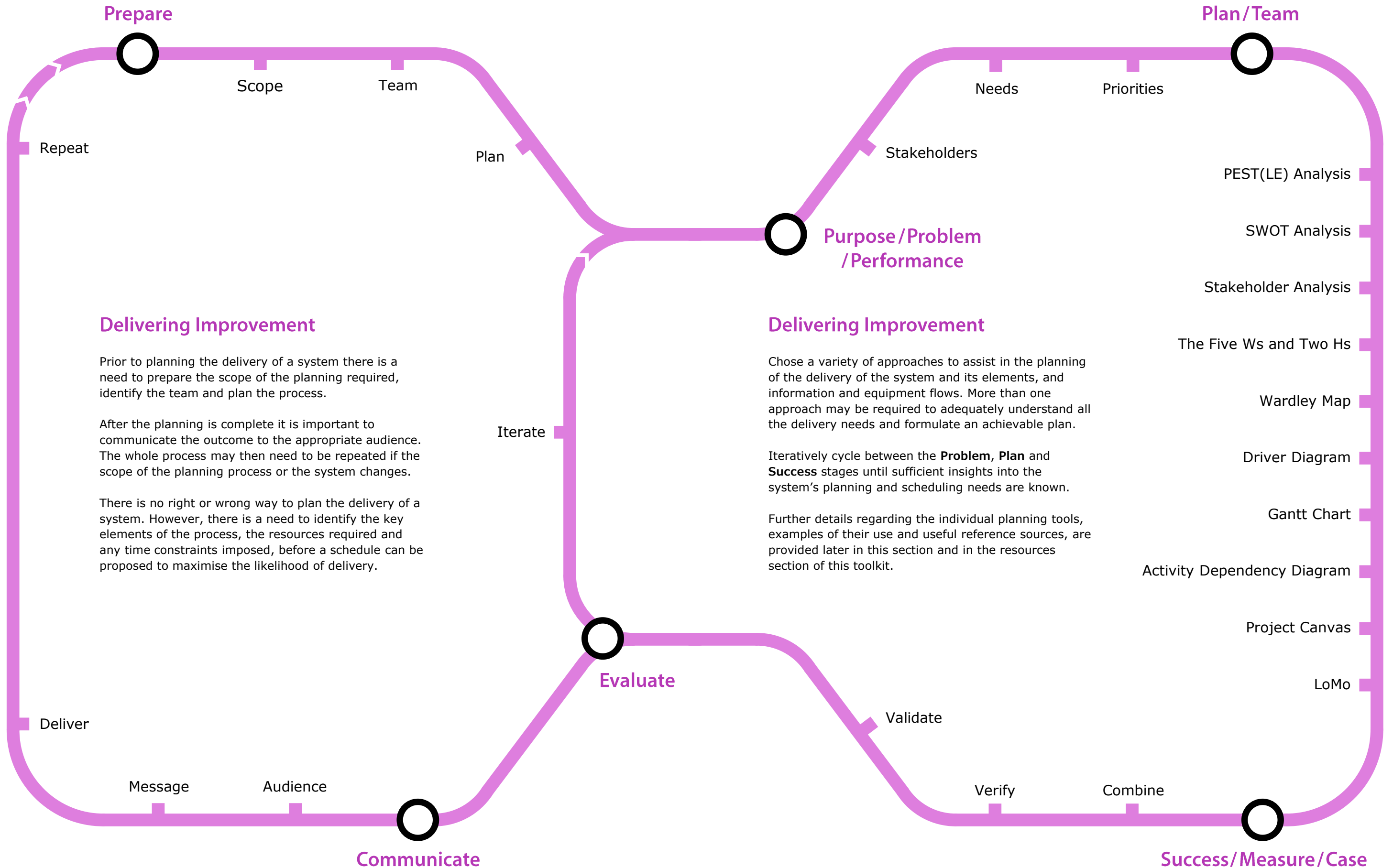


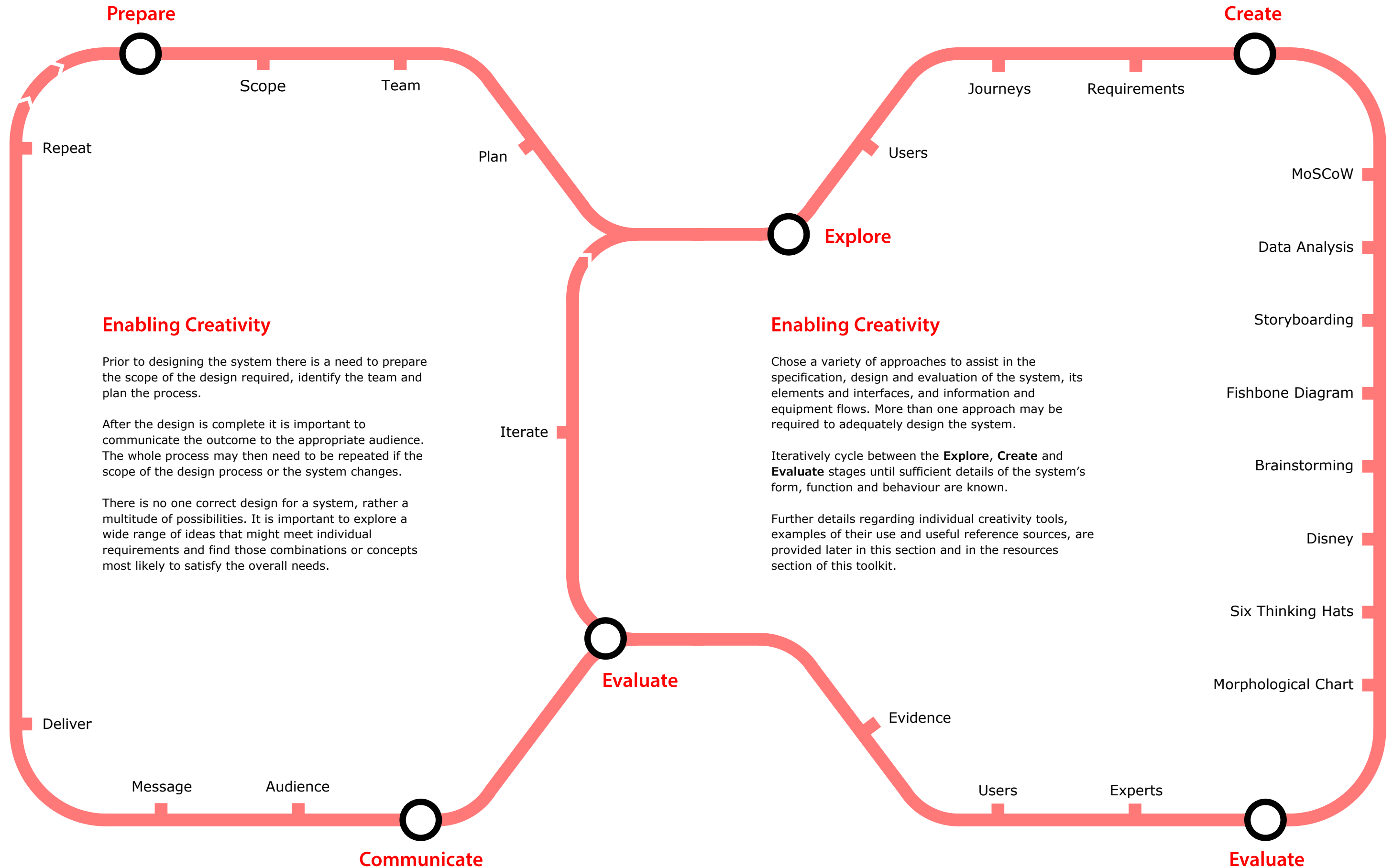
Improving Improvement

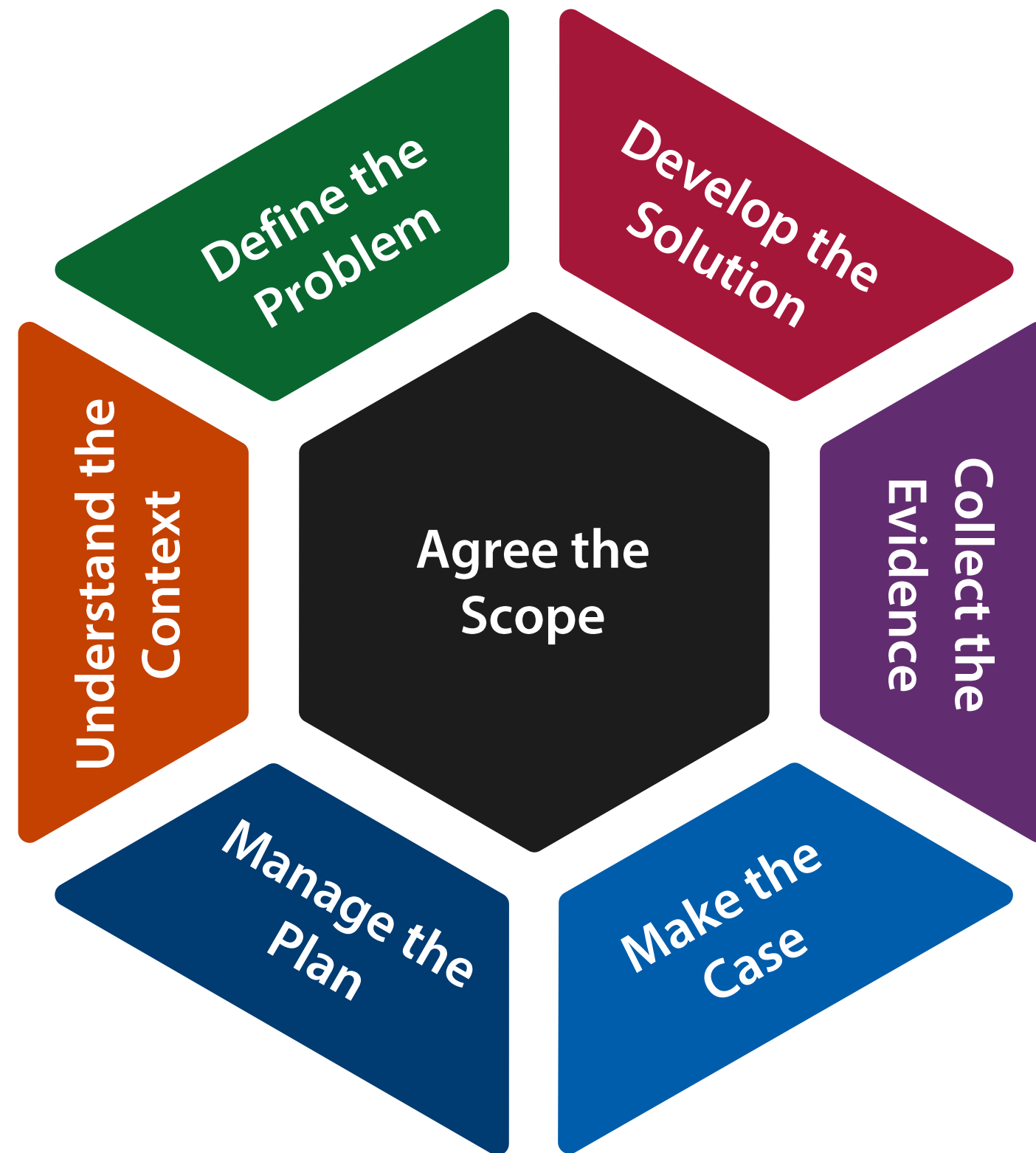


Delivering Improvement



Enabling Creativity

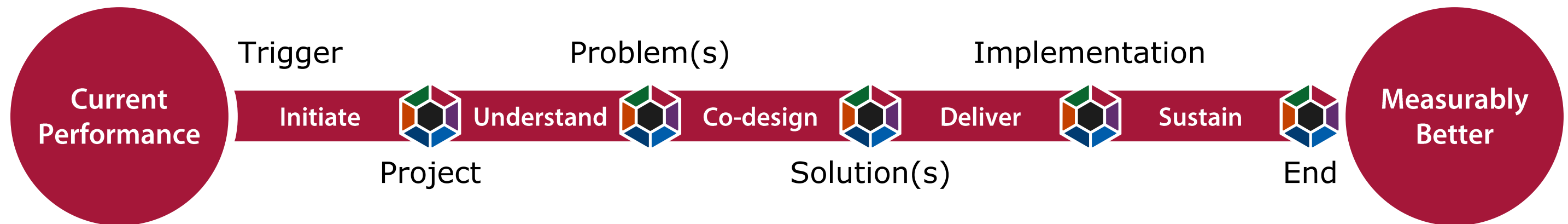
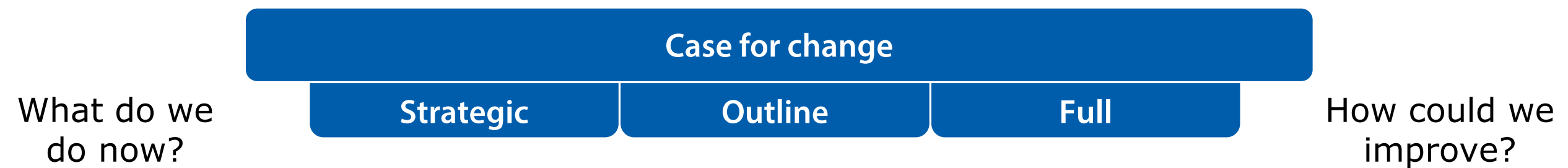




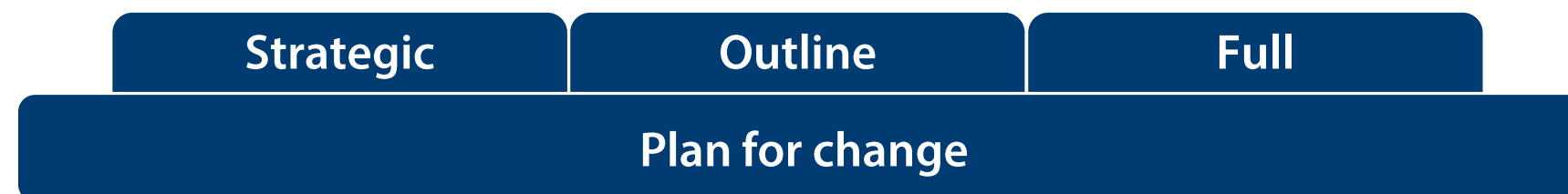
Improvement Programme



What is the case for change?



How do we perform now?

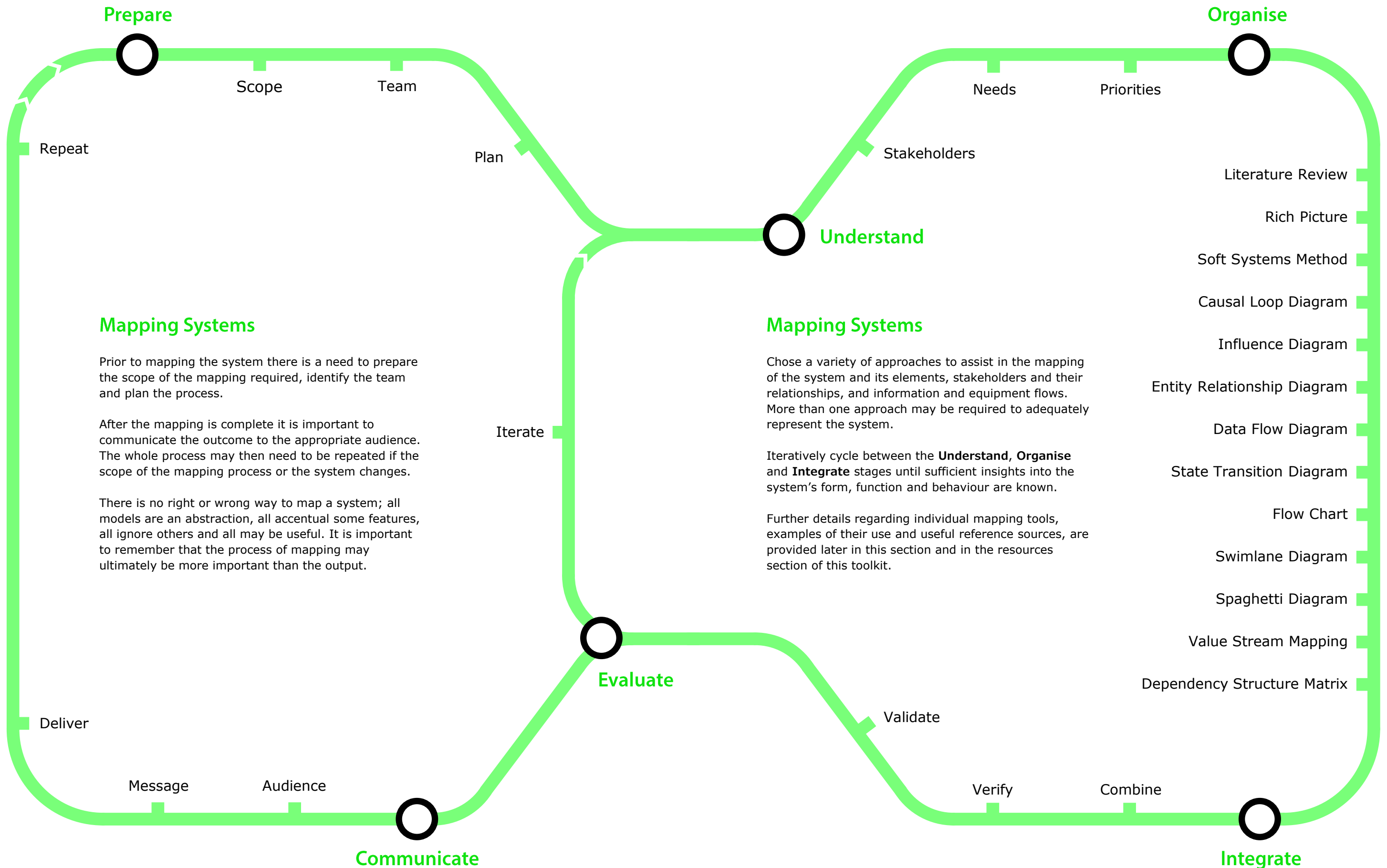


What do we need to do next?

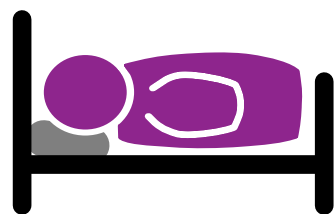
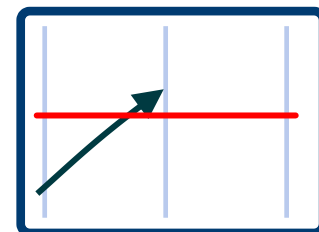
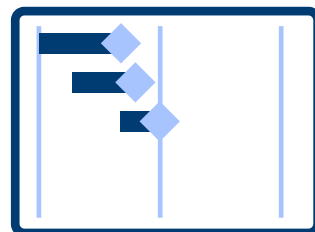
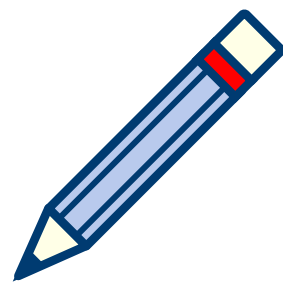
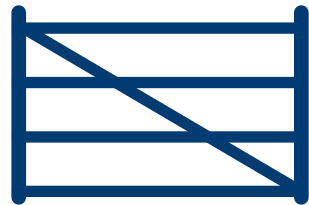
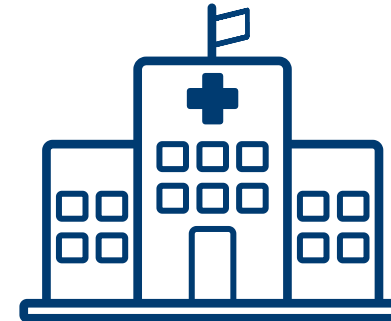
Managing Risk



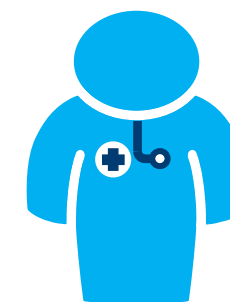
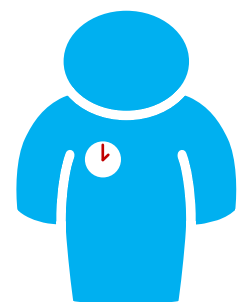
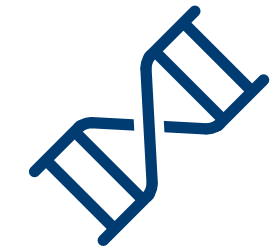
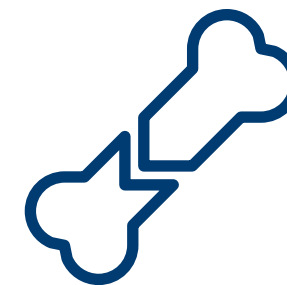
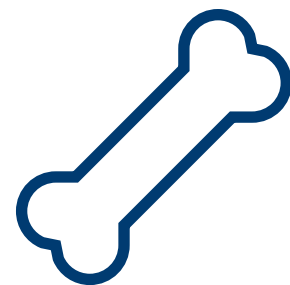
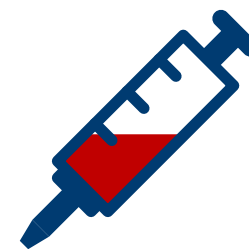
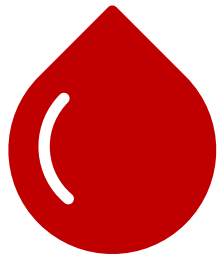
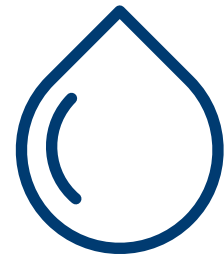
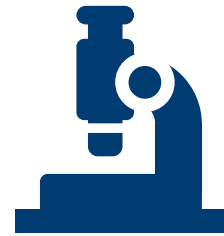
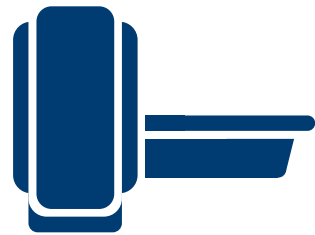
Mapping Systems



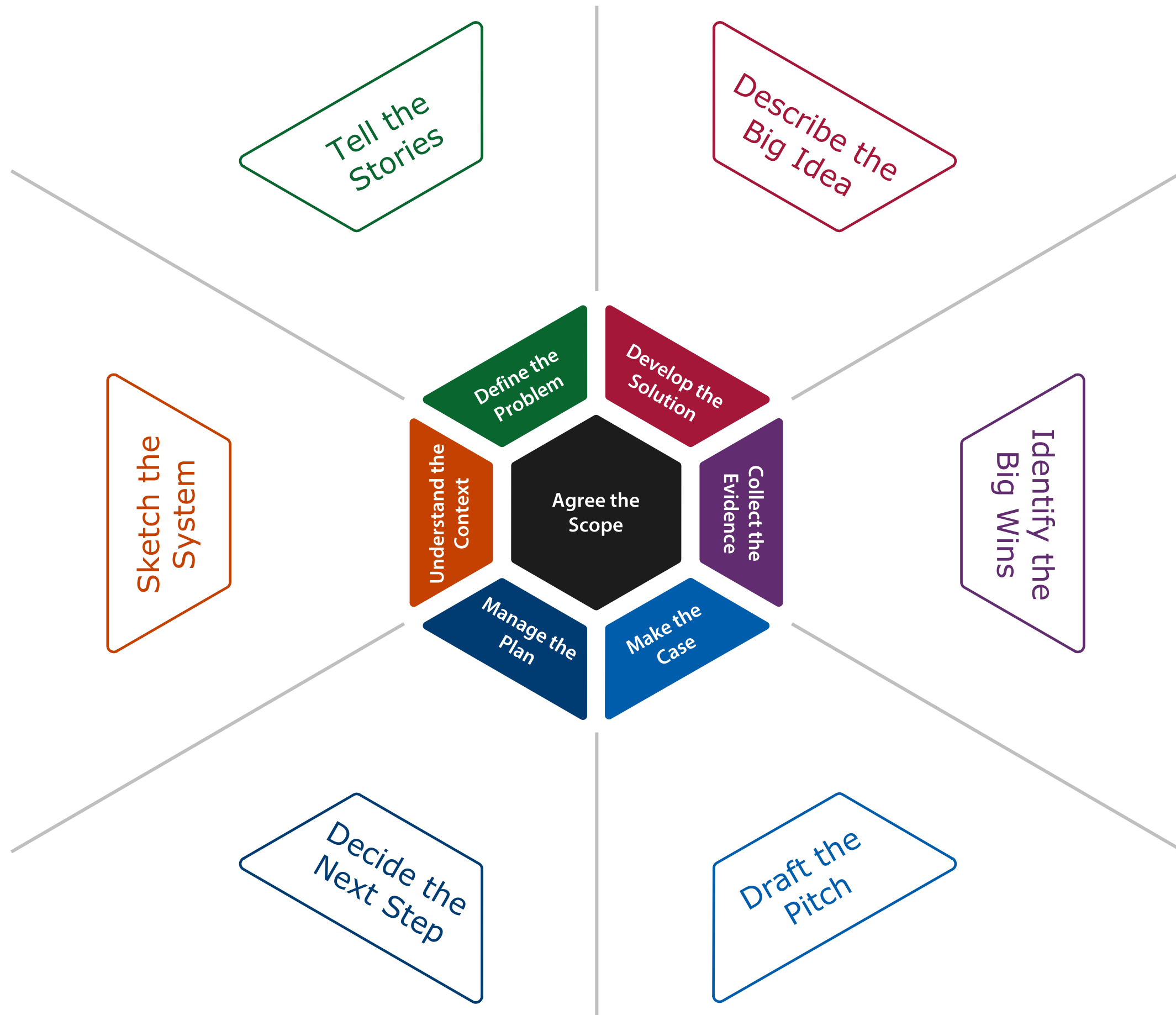
Improvement Graphics



Improvement Graphics



Preliminary Activities



Improvement Canvas



Agree the Scope

Understand the Context

What is the purpose?

What do we do now?

What are the needs?

Where is the system?

What are the elements?

What affects the system?

Define the Problem

How do we perform now?

What do we do well?

What is the problem?

What does 'good' look like?

Identify the Stakeholders

Who are the stakeholders?

Who will use the system?

Develop the Solution

How could we improve?

How can the needs be met?

What could go wrong?

Collect the Evidence

What should we measure?

How does the system perform?

How well are the needs met?

Build the Team

Who should be involved?

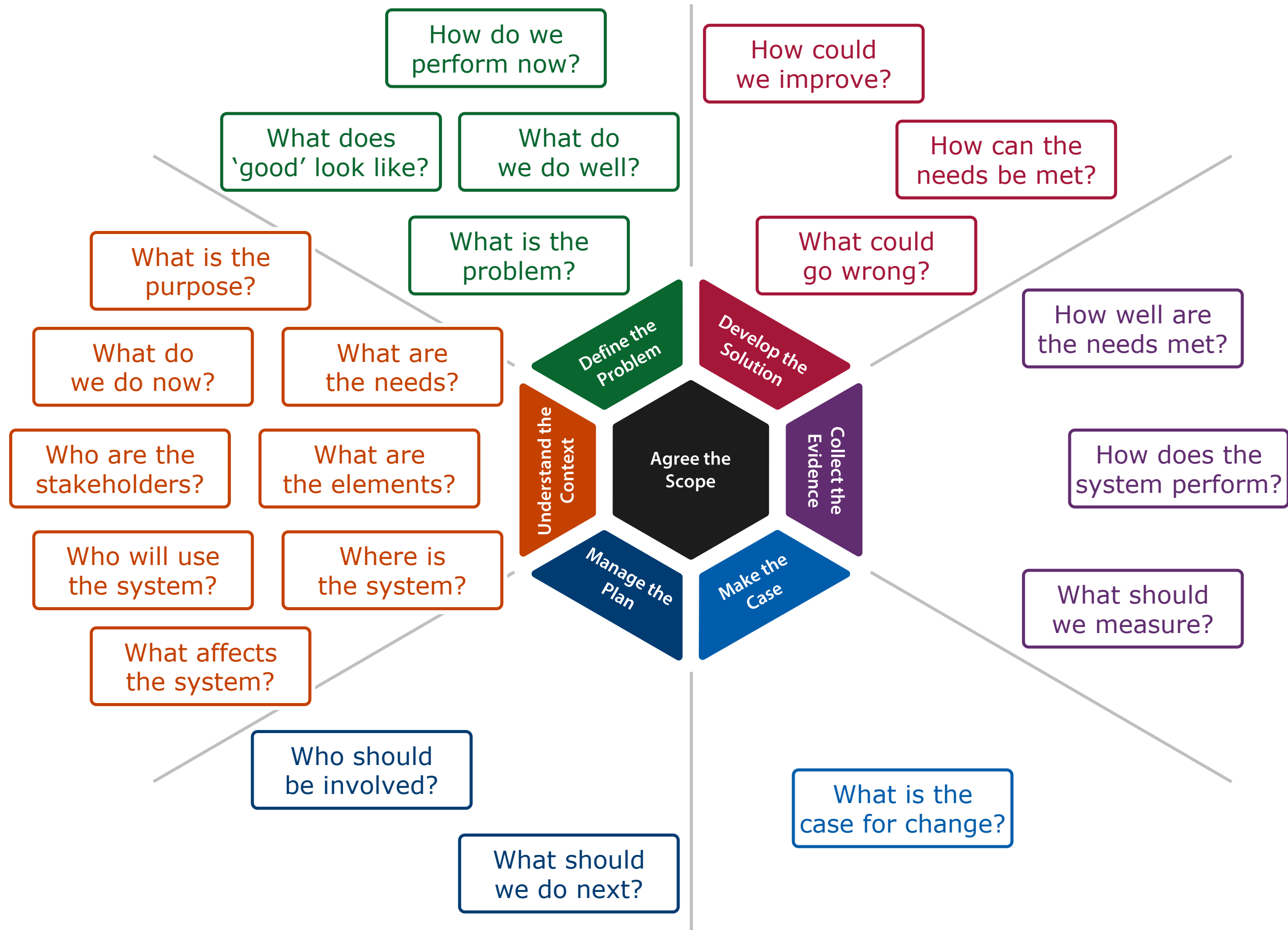
Make the Case

What is the case for change?

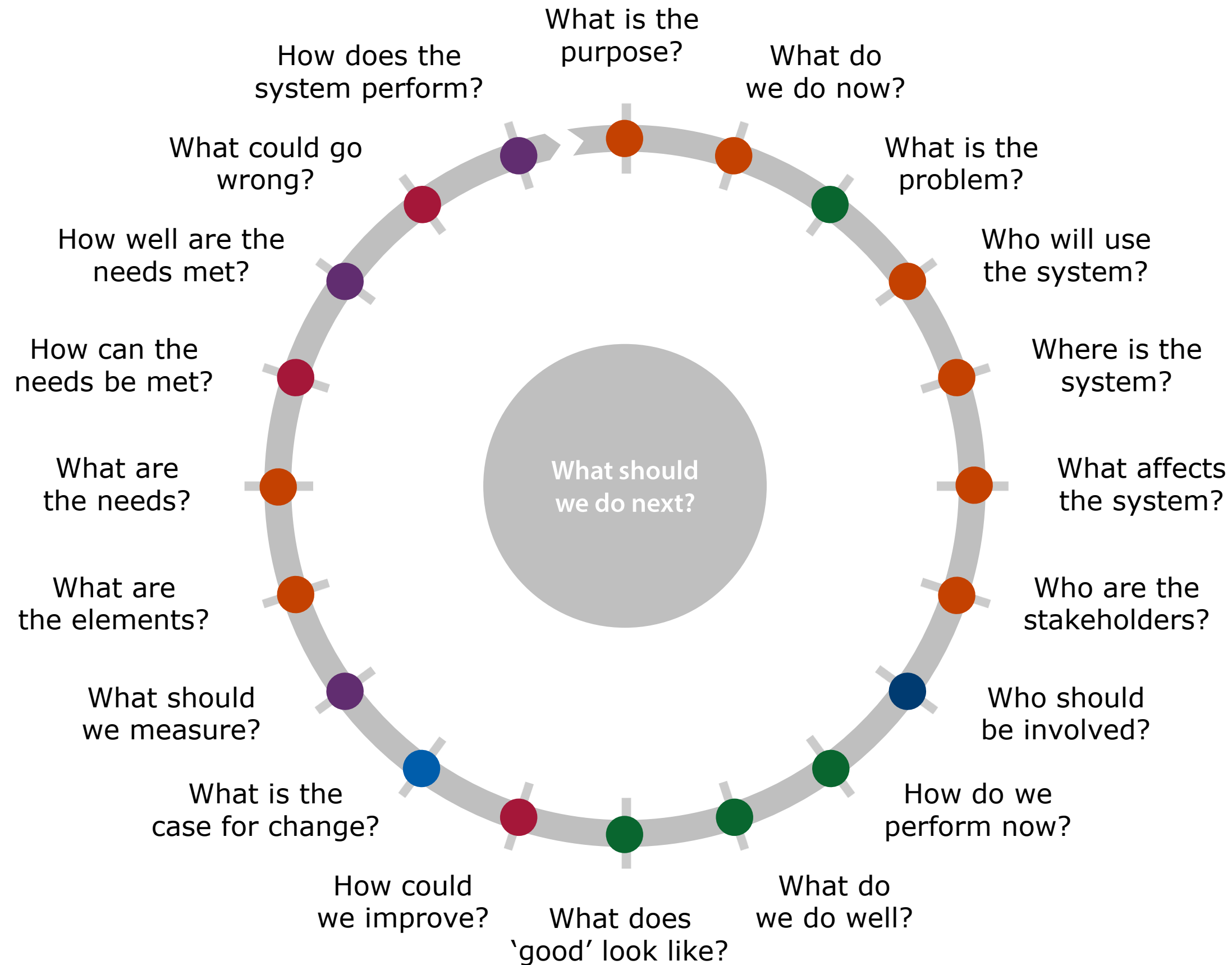
Manage the Plan

What should we do next?

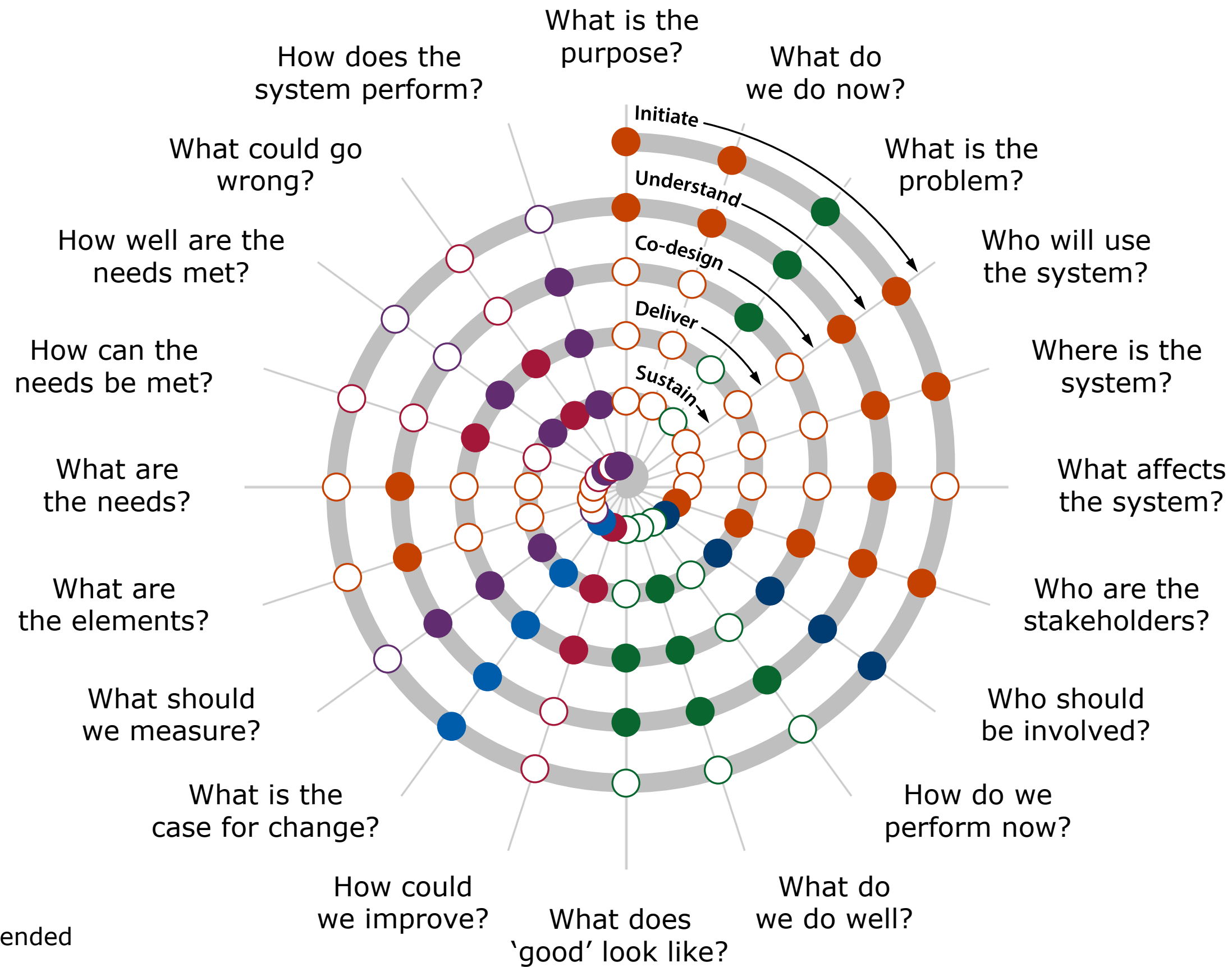
Questions Map



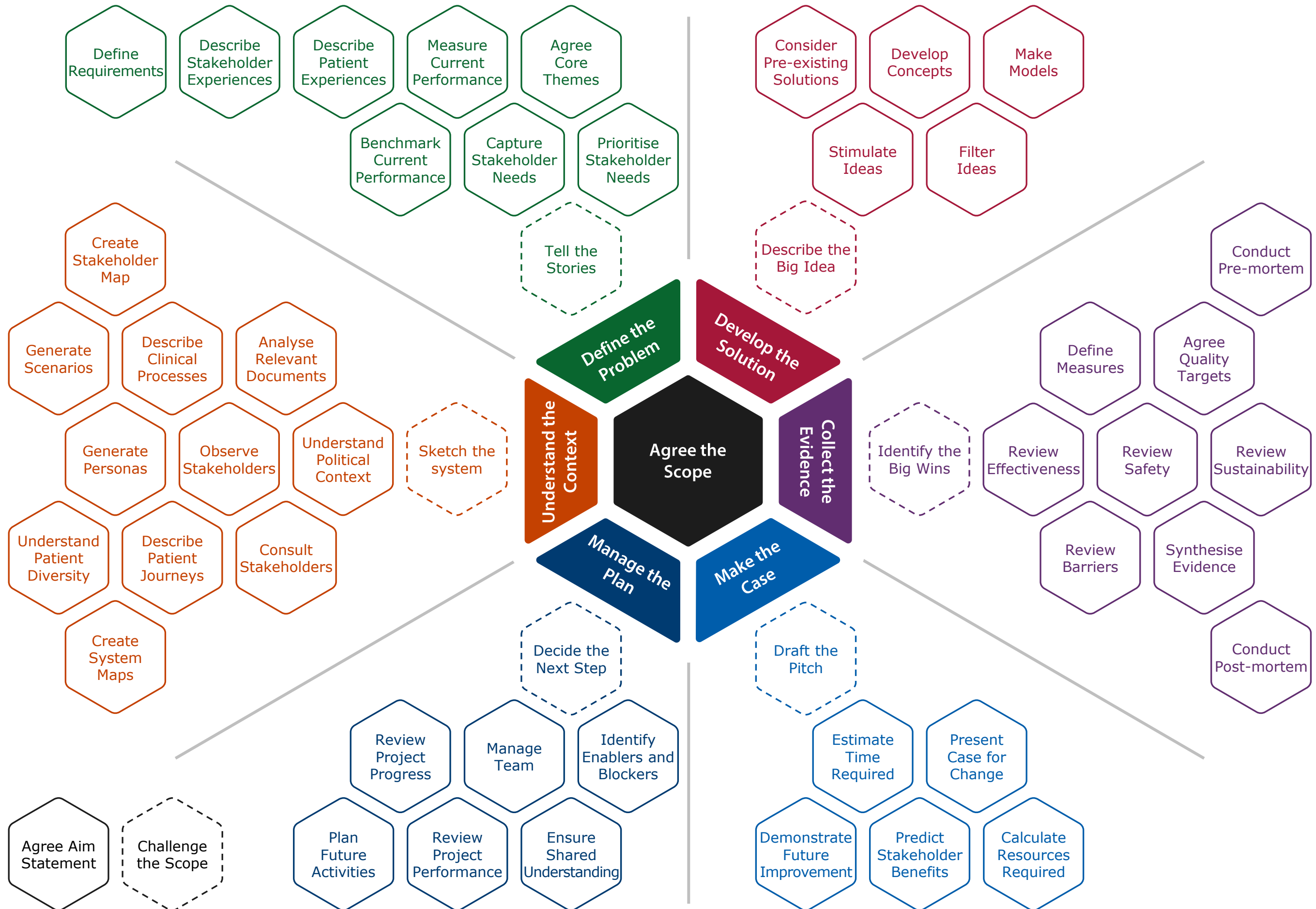
Questions Model



Questions Spiral

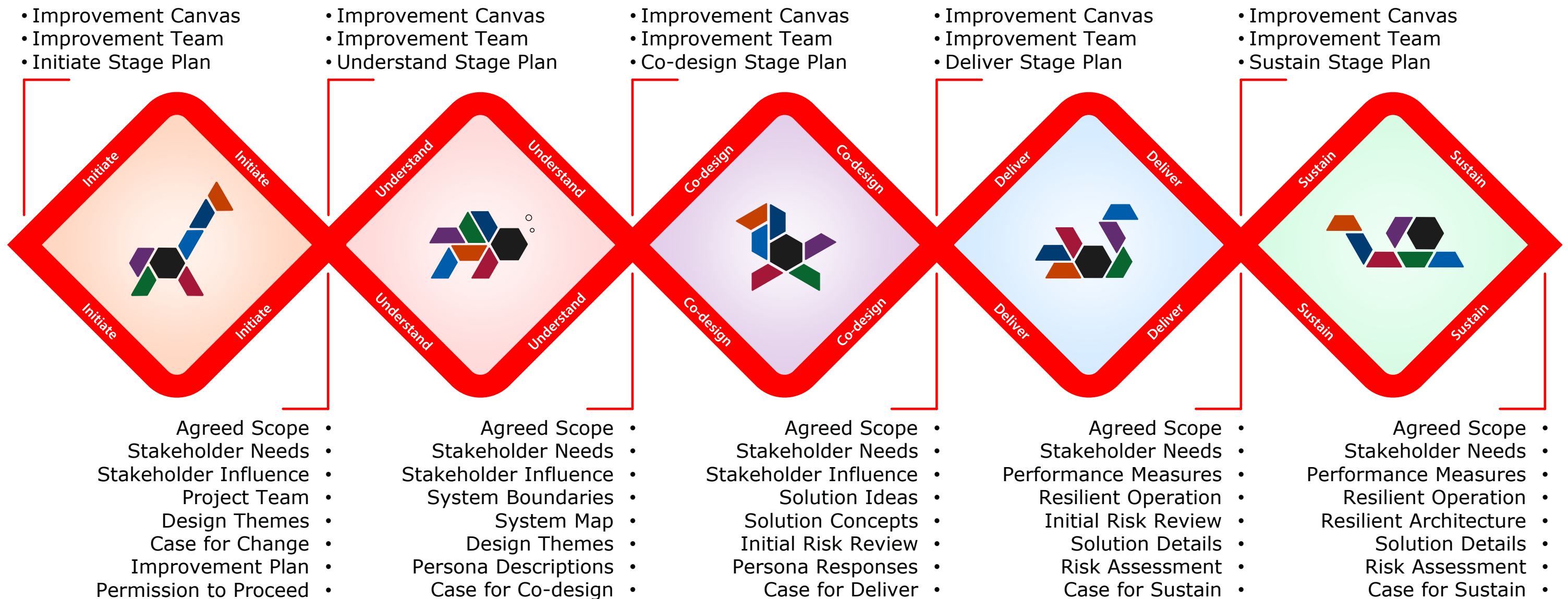


Stage Activities



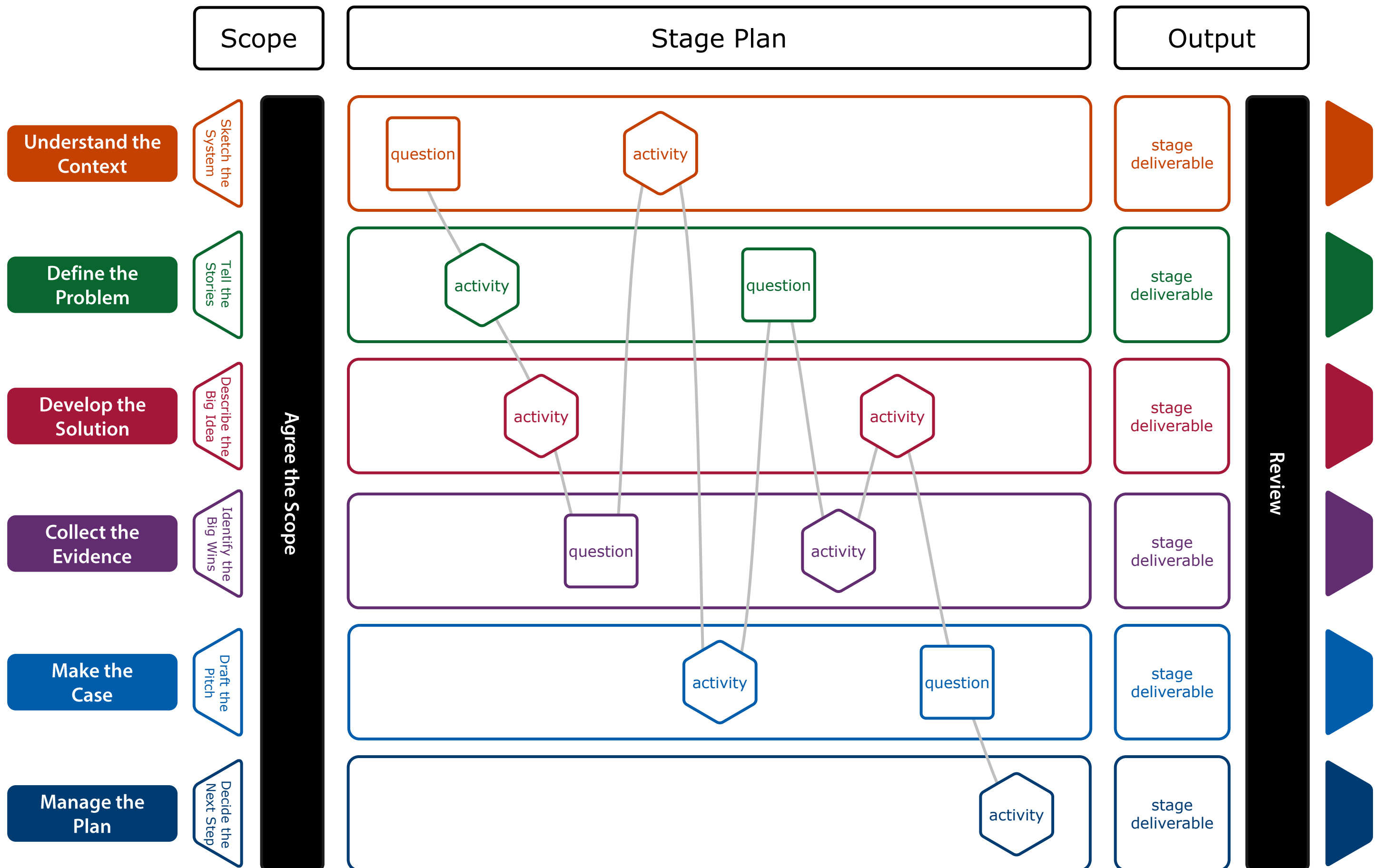


Preliminary Stage Activities

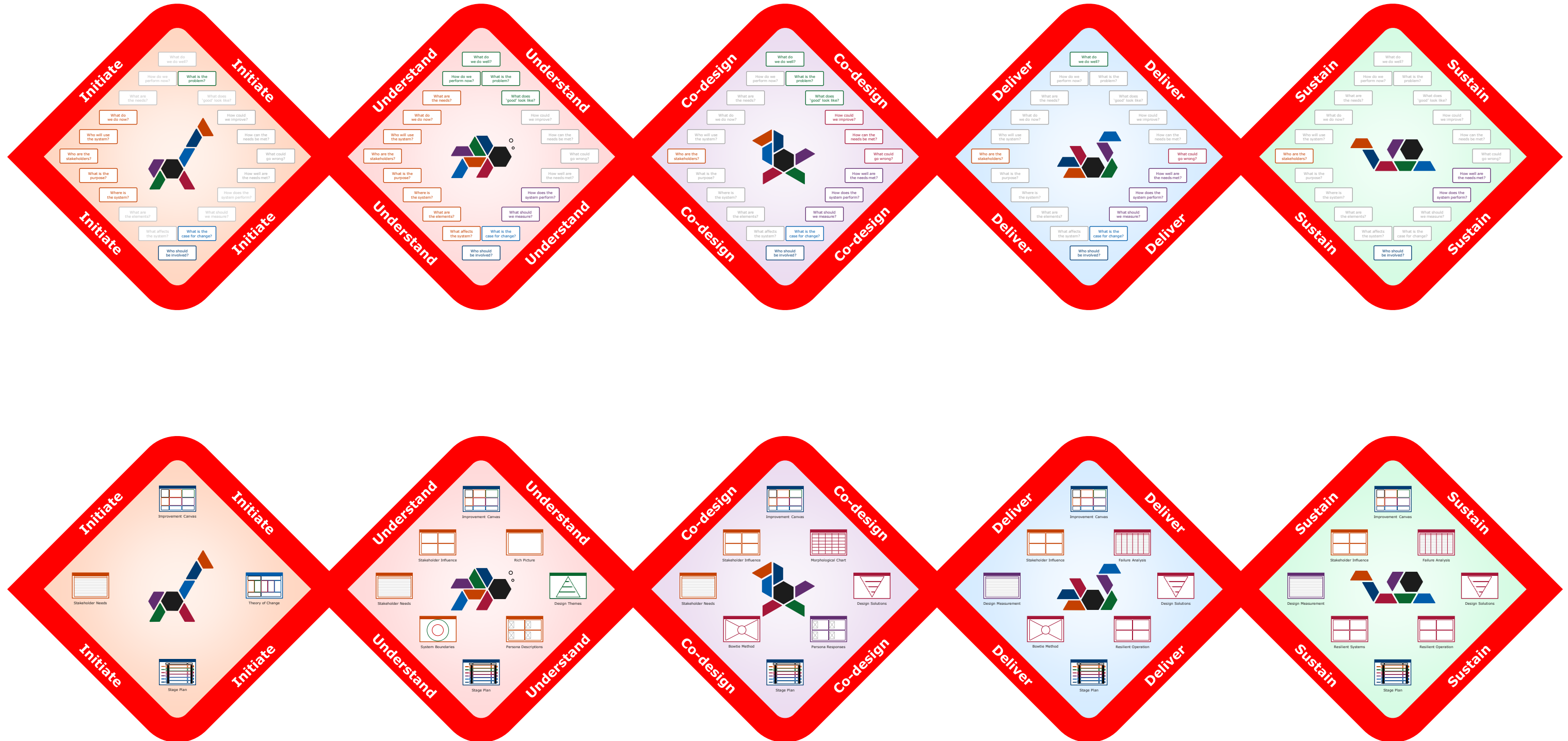


Stage Outcomes

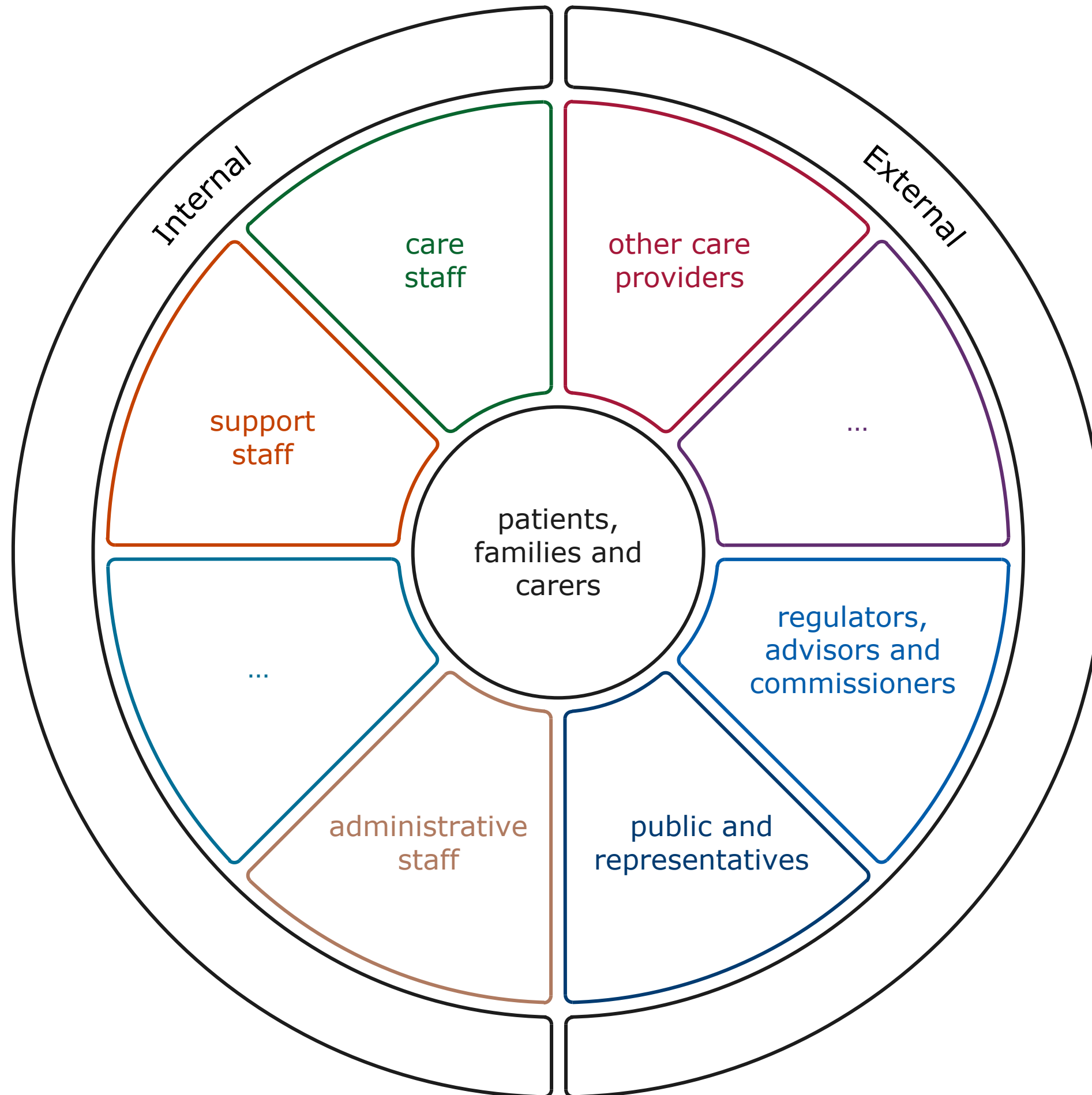
Stage Plan

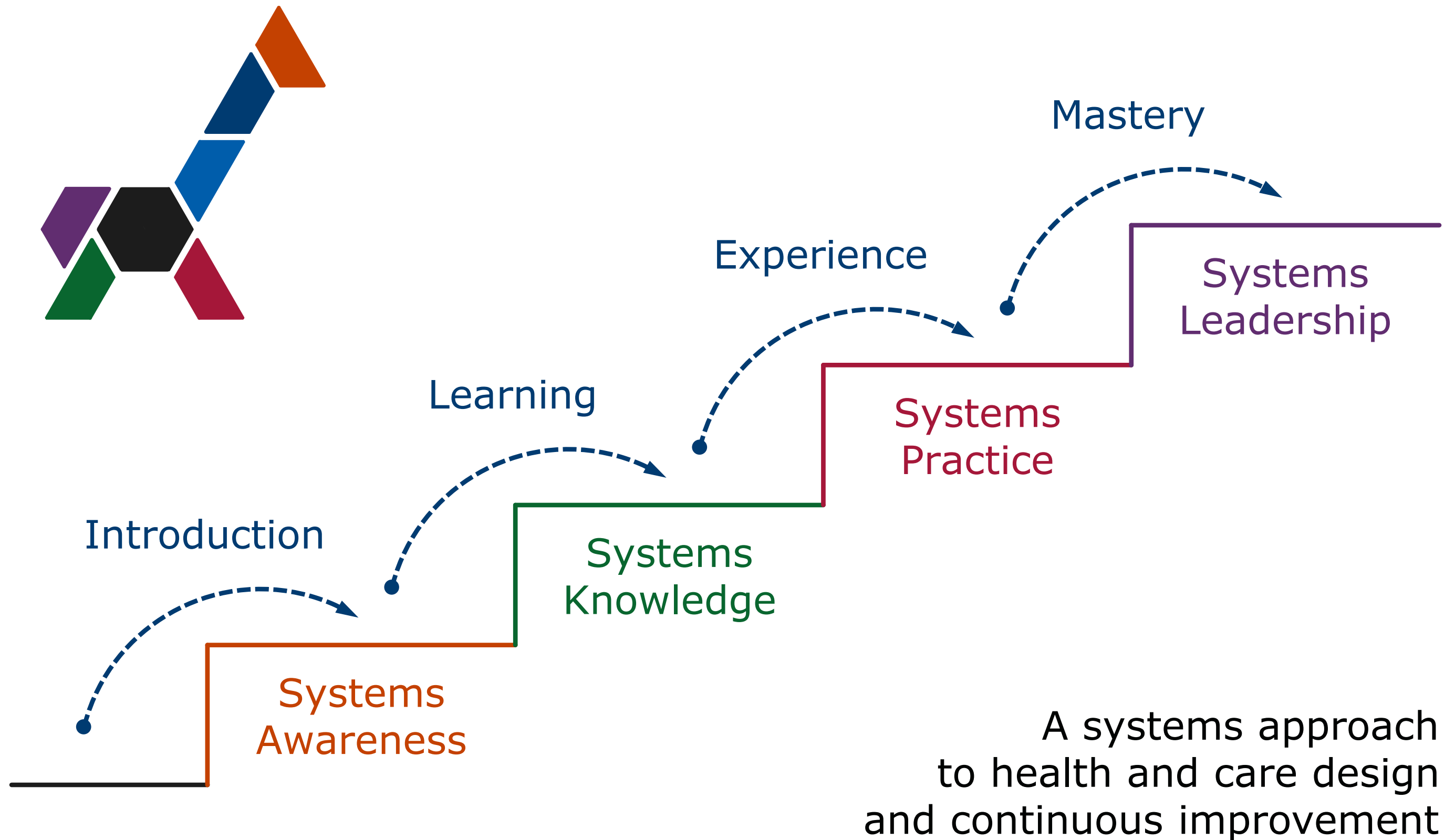


Stage Planning

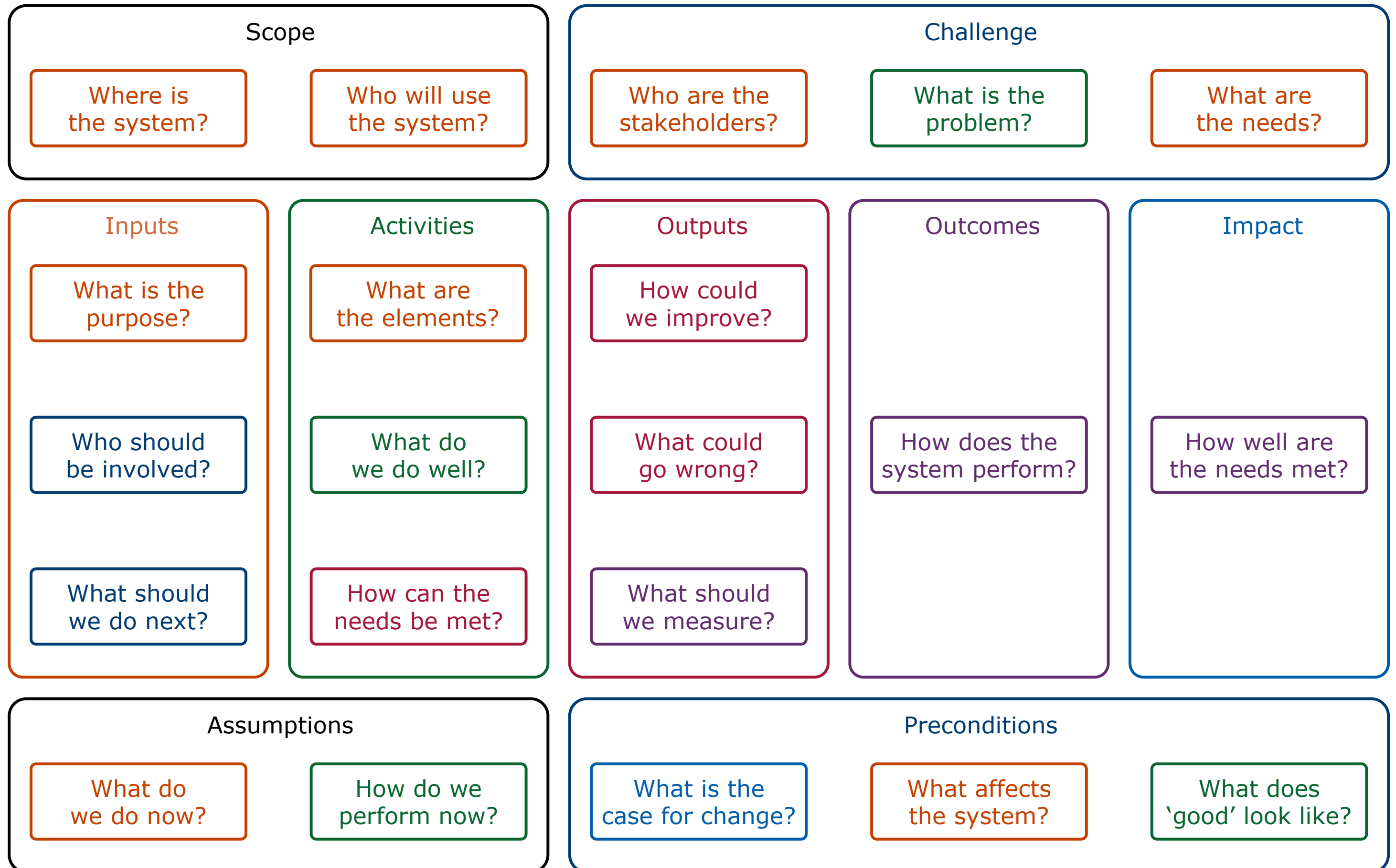


Stakeholder Map





Theory of Change



Understanding People

